

Data for every month ending August - 2023

| SN | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month** | Average Resolution time (in days) |
|-----------|---------------------------------------|--|----------------------------------|----------------------|-----------------|--|--|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months |
| | | 3 | 5 | 3 | 2 | | |
| 1 | Directly from Investors | | 1 | 0 | 1 | - | - |
| 2 | SEBI (SCORES) | - | - | - | - | - | - |
| 3 | Stock Exchange s/Deposit ories | | 4 | 3 | 1 | - | - |
| 4 | Other Sources (if any) | - | - | - | - | - | - |
| 5 | Grand Total | - | 5 | 3 | 5 | - | - |

Trend of monthly disposal of complaints

| SN | Month (2022) | Carried forward from previous month | Received | Resolved* | Pending** |
|-----------|---------------------|--|-----------------|------------------|------------------|
| 1 | April | - | 1 | 1 | 0 |
| 2 | May | - | 3 | 3 | 0 |
| 3 | June | - | 40 | 38 | 2 |
| 4 | July | 2 | 35 | 34 | 3 |
| 5 | September | 3 | 5 | 5 | 3 |
| | | Grand Total | - | | |

Trend of annual disposal of complaints

| SN | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|-----------|--------------------|---|---------------------------------|---------------------------------|---------------------------------------|
| 1 | 2020-21 | - | 21 | 21 | - |
| 2 | 2021-22 | - | 37 | 36 | 1 |
| 3 | 2022-23 | 1 | 20 | 21 | - |
| | Grand Total | - | 78 | 78 | - |