

Data for every month ending September - 2023

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month**	Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months
1	Directly from Investors	7	21	0	28		
2	SEBI (SCORES)						
3	Stock Exchanges/ Depositories	3	8	4	7		
4	Other Sources (if any)						
5	Grand Total	10	29	4	35		

Trend of monthly disposal of complaints

1	2	3	4	5	6
SN	Month (2022)	Carried forward from previous Month	Received	Resolved*	Pending**
1	January	8	11	10	9
2	February	9	9	6	12
3	March	6	1	2	5
4	April	1	14	12	2
5	May	2	32	29	5
6	June	5	27	21	11
7	July	11	45	51	5
8	August	3	50	40	13
9	September	10	29	35	4
10	October	-	-	-	-
11	November	-	-	-	-
12	December	-	-	-	-
	Grand Total				

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	0	215	210	5
2	2021-22	5	154	155	4
3	2022-23	4	125	129	0
	Grand Total	0	494	494	0